

# Annual Procurement Report 1st April 2023 to 31st March 2024

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#### **Foreword**

Angus Housing Association (AHA) published its first Procurement Strategy in April 2021 as required by the Procurement Reform (Scotland) Act 2014 (the Act). This Strategy covers the period from March 2021 to March 2024 while being reviewed annually and amended where applicable.

To comply with this Strategy and the Act this report marks the publication of the third Annual Procurement Report for AHA. The purpose of this report is to publish AHA's procurement performance and achievements in delivering its procurement strategy. This Annual Procurement Report covers the period from 1st April 2023 to 31st March 2024

Between the 1<sup>st</sup> of April 2023 and 31<sup>st</sup> March 2024, two (2) regulated procurement(s) were carried out, these were an invitation to Tender for Fully Managed IT Services and a VEAT Notice relating to Landscape Services with Angus Council.

During the same period, community benefits were included in two (2) Regulated Procurements concerning the Fully Managed IT Services Invitation to Tender and the Painter Works Framework Agreement.

The Association annually reviews spend analysis to identify areas of high-risk expenditure for all of its contracts concerning Goods, Works & Services, which will in turn identify the number of regulated procurements over the next two financial years which may require to be carried out and may also be subject to change.

#### Introduction

This report has been prepared as the Annual Procurement Report for the period 1<sup>st</sup> April 2023 – 31<sup>st</sup> March 2024 to meet the requirements of the Procurement Reform (Scotland) Act 2014 which requires any public organisation which has an estimated annual regulated spend of £5m or more (excluding VAT) to prepare an annual report on their regulated procurements completed during that period.

#### **Procurement Strategy**

AHA published a Procurement Strategy in April 2021 for the period from March 2021 to March 2024. A review is currently underway of this Procurement Strategy with the Procurement Lead and Senior Management to discuss any relevant amendments to it and a proposal will be submitted to the board upon completion.

The purpose of the strategy is to:

- Deliver value for money through good procurement practice including involvement in collaborative procurement initiatives and purchasing consortia as required. Our procurement process will also enable staff who procure goods and services to achieve value for money in purchases. It will enable staff to have the tools and guidance on achieving and evaluating value for money.
- Support internal departments and colleagues to enhance tenant engagement and
  experience through good Procurement practices. Ensure that sustainable
  procurement is a key aspect of all procurement activities within AHA with a key focus
  on quality, value for money and where possible, community benefits. We will ensure
  that staff have training that is appropriate and relevant, to enable them to
  undertake procurement activity associated with their role.
- Develop a suite of key performance indicators (KPIs) as well as other management information to measure and improve procurement-related activities and supplier performance assisting key stakeholders across the organisation to meet their requirements.
- Sustain and further develop partnerships within the sector, with other publicly funded and professional bodies, and appropriately with supply markets that will produce intelligence, innovation and deliver value to users of procurement.
- We will maintain a comprehensive policy and procedure (and other associated documents) to ensure that our procurement processes are fully compliant with legislation and best practice.

- We will continue to analyse the way we procure goods and services, to ensure that
  we are embracing innovation and new ways of working. We will look to establish our
  processes in the most advanced methods and systems and ensure that we procure
  goods and services as per AHA's Procurement Policy.
- We will establish a framework for monitoring and reporting performance including community benefits, stakeholder outcomes and key performance indicators.

#### **Summary of Procurement Activity 2023/24**

We are committed to making public procurement open and accessible to businesses especially Small and Medium-sized Enterprises (SMEs). All tender opportunities greater than £50K for Goods / Services and greater than £2M for Works are advertised on the Public Contracts Scotland (PCS) advertising portal and on Tenders Electronic Daily (TED) where required. We also publish contract opportunities below these thresholds following our Procurement Policy guidelines and our contract register is published on our website as required by the regulations.

The PCS portal has a 'Quick Quote' functionality which is a proportionate process to request and receive quotes for lower-value contracts for Goods / Services and Works or advertising mini competitions using collaborative framework agreements regardless of contract value.

Period 1st April 2023 to 31st March 2024	
Number of completed Regulated	2
Procurements	
Estimated value of completed Regulated	£611,304.00
Procurements	
Number of completed non-regulated	8
Procurements	
Estimated value of non-regulated	£3,194,240.15
Procurements	

#### **Summary of AHA's Regulated / Non-Regulated Procurements**

Appendix one (1) shows a total of 8 contract awards between the periods of 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024. There is a mix of Works and Service contracts. Two (2) contracts were above the Procurement Reform (Scotland) Act Threshold of £50K in relation to Services with the others below the regulated thresholds of £50K for Services and £2M for Works respectively.

Procurement exercises outlined above equate to a total procurement value of £3,805,544.15

A regulated procurement is any procurement for Goods/Services with a value of over £50,000 and for Works with a value of over £2 million. For the purpose of this section a regulated procurement is completed when the award notice is published or when the procurement process otherwise comes to an end.

During the reporting period, two regulated procurement(s) were completed. All were carried out per the Association's Procurement Strategy

#### **Summary of the Use of Supported Businesses**

Supported Businesses make an important contribution to the Scottish economy, through the goods and services they deliver, but also by providing meaningful employment, training and social support for those who may otherwise be excluded from the workplace.

This is an important element of the sustainable procurement duty and the steps taken by the organisation to facilitate the involvement of supported businesses in regulated and non-regulated procurements will therefore be helpful to the organisation in demonstrating compliance with that duty.

During the reporting period, AHA had no opportunities to support the use of supported businesses which is unfortunate. In previous years we have had significant use of supported businesses by way of the Capture All Document Scanning Contract and the use of Only the Brave Signage Contract.

AHA are keen to support and encourage the use of Supported Businesses where the opportunity allows and where it is appropriate and proportionate to do so. We also need to ensure the requirements to utilise supported businesses meet the needs of the organisation and these opportunities will be assessed regularly.

#### **Summary on AHA's Expenditure & Supply Chain**

Procurement activity within the organisation is still very much in its infancy years from the new policy and strategies being implemented early in 2021 in relation to both a Procurement and Payments perspective. Performance metrics and spend analysis are used to continuously track performance and identify areas for further improvement, the metrics used are:

Purchases	2023/24		
Total Spend	£11,798,998.57		
Total Number of Suppliers	442		
SME's (Small Medium Enterprises)	336		
SME Spend %	81%		
Local Suppliers (Angus / Dundee)	169		
Local Spend % (Angus / Dundee)	47%		
Supported Business Spend	£0		
Payments			
Total number of invoices paid	8,174		
Invoices paid by electric means	8,174		
Value of invoices paid by electronic means	£11,798,998.57		
Invoices paid within 30 days %	97%		
*Angus / Dundee supplier invoices paid			
within 30 days %	78%		

<sup>\*</sup> Our local supply chain figures for invoices paid within 30 days are currently lower than expected. After reviewing the situation, we identified that this is primarily due to delays by local contractors in submitting their invoices. These delays affect our ability to process payments within the standard 30-day period. We are actively working with our contractors to ensure that invoices are submitted promptly, allowing us to improve our payment timelines moving forward.

#### **Review of Regulated Procurement Compliance**

Mandatory Requirements of the Procurement Reform (Scotland) Act 2014 and Statutory Guidance Obligations lay out some mandatory requirements which AHA's Procurement Strategy (March 2021 to March 2024) includes.

# **Fully Complied** For every procurement over £4m, AHA will consider how it can improve the economic, social or environmental wellbeing of its area potentially through the inclusion of community benefit clauses, to assist with its strategic objective of being accountable to the Communities we serve and performing policies which offer a high level of tenant and wider public **Community Benefits** participation in our decision making process. **Requirements** Such improvements could be implemented through the delivery of targeted recruitment and training or subcontracting opportunities within AHA's geographical location. Where possible and proportionate AHA will also look to include such clauses in procurements below the £4m threshold. **Fully Complied** A contracting authority can contribute towards improving the social wellbeing element of its sustainable procurement duty under section 9 of the Procurement Reform (Scotland) Act 2014 ("the Act") by Payment of a Living adopting policies to promote fair work practices in Wage relevant public contracts. Where it is appropriate and proportionate to do so AHA will strive to implement living wage and fair work practice principles within our procurements by giving consideration to a bidder's overall approach to fair work practices as outlined within the Scottish

	Governments statutory guidance on Fair Work			
	Practices.			
	Tructices.			
	Where relevant and proportionate sustainability			
	requirements, including support for			
	Fair Working Practices and the Living Wage were included in contract documents.			
	Fully Complied			
	AHA will analyse expenditure to identify 'TED regulated			
	Procurements' (Public Contracts Scotland Regulation			
	Thresholds previously OJEU for Goods and Services			
	worth more than £213,477 inc VAT and Works worth			
	more than £5,336,937 inc VAT) and the Procurement			
	Reform Scotland Act Thresholds lower value regulated			
Value for Money	procurements' (Goods and Services worth more than			
	£50,000 and Works worth more than £2 million).			
	Goods, Services and Works are bought through			
	multiple methods including joint purchasing, use of			
	local, regional, and national framework agreements.			
	All regulated contracts are tandered via the DCS partal			
	All regulated contracts are tendered via the PCS portal.			
	Collaboration on contracts used where appropriate.			
	Fully Complied			
Payment of	270 6			
Contractors	97% of invoices were paid within 30 days during the			
	reporting period. All regulated procurement contained			
	the standard clause in relation to payment.			
	Fully Complied			
Developing Staff in				
<u>Procurement</u>	Internal training provided to staff with procurement			
	responsibilities and is ongoing.			

AHA is committed to ensuring all regulated procurements comply with both the Association's Procurement Strategy and all relevant legislation. All contracts are included in our contract register which is published on our website. This includes compliance with sustainable compliance duties.

#### **Community Benefit Summary**

AHA are now building in processes that will allow us to capture Community Benefits that are being delivered as part of the contracts awarded where appropriate and proportionate to do so dependent upon contract value. The relatively low costs of our procurement contracts for Goods and Services compared to the cost of Development and New Build projects have made this a difficult area to tackle locally but we are committed to realising Community Benefits in all forms. The Association is committed to maximising Community Benefits from its procurement

activities. The use of Community Benefit clauses contributes to AHA's Procurement Strategy (April 2021).

Community Benefit clauses will be incorporated into all contracts where appropriate and proportionate to do so and are mandatory in contracts with a contract value over £4m.

Summary of Community Benefits 2023/24			
Total Number of Contracts			
Total Number of Regulated Procurements (>£4M)			
Number of Contracts (> £4M) with Community Benefit	0		
Requirements			
Number of Contracts (< £4M) with Community Benefit	2		
Requirements	2		
Total number of Contracts with Community Benefit			
Requirements	2		
% of Community Benefit Requirements from the Total			
Number Contracts			
% of Community Benefits from the Total Number of			
Regulated Procurements (>£4M)			

# **Future Regulated Procurement Summary**

The Association is currently in the process of reviewing spend analysis to identify areas of high-risk expenditure for all of its contracts concerning Goods, Works & Services, which will in turn identify the number of regulated procurements over the next two financial years which may require to be carried out and may also be subject to change.

Details of these contract requirements are shown in the table below: -

Item	Year	Indicative Contract Value 3 Year Term (£'s)	Notes	Potential Route to Market	Completed
Fully Managed IT Services	2023 / 24	£180,000.00	Requirement to renew Fully Managed IT Service	Invitation to Tender via PCS	2023
Legal Services	2023 / 24	£50,000.00	Requirement renew External Legal Services	Scottish Government Framework relating to Legal Services	Out to Tender2024
Internal Audit Services	2024 / 25	£30,000.00	Requirement to renew Internal Audit Services	Invitation to Tender via PCS	2023
Cyclical Landscape / Grounds Maintenance Contract	2024 / 25	£400,000.00	Renewal of Grounds Maintenance Contract	Invitation to Tender via PCS	2023 VEAT Notice Angus Council
Cleaning Contract	2024 / 25	£195,000.00	Contract for Office Services	Invitation to Tender via PCS	
Multi Trades	2024 / 25	£4,600,000.00	Multi-trade Framework	Invitation to Tender via PCS possible collaboration opportunity	

## **Procurement Complaints Received**

No formal challenges or complaints were received by the Association during the reporting period.

## **Annual Procurement Report Ownership**

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